



Mainland  
Unit 1 – 6739 176<sup>th</sup> Street  
Surrey, BC V3S 4G6  
604-575-9299  
604-576-9458 fax  
[OneCallLocators@shaw.ca](mailto:OneCallLocators@shaw.ca)

Vancouver Island  
3315 Smiley Road  
Chemainus, BC V0R 1K4  
250-246-2310  
250-246-1548 fax

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## **Booking Your Underground Utility Locate**

When booking a job with One Call Locators please specify if you require us to collect underground utility information from BC One Call and other Utility companies. Keep in mind that it may take up to three days to receive utility information. We will also need the address, scope of work, preferred meeting time, job number and/or purchase order number.

Plan to book your utility locate several days or weeks in advance to avoid scheduling conflicts.

## **What to expect from your Underground Utility Locate**

### **What buried utilities will the Locate Technician find and mark?**

The equipment used to find buried utilities will find any conductive pipe or cable as long as it is at a reasonable depth (less than 10') and length (greater than 4'). Non conductive pipes, such as poly, concrete or clay must be located by different means. If access is available to drain lines or manholes they will be able to be located, if access is not available, measurements from as-built drawings will be used. In special cases where the exact location of a plastic water or sewer lines must be obtained, special equipment can be rented at additional cost to verify location.

### **What will your Locate Technician need at a job site?**

The Locator will need all available as-built drawings to verify utility locations and utility owners.

The locator will need traffic control when working around busy roadways.

The Locator will need time allocated for site specific safety orientations.

### **How long will it take the Locate Technician to mark the Utilities?**

Each job site will be different. It will depend on the size of your work area, location of work area, how many utility lines are in work area, type of soil and weather conditions. An estimated time can be given once a scope of work is provided.

***Please remember that One Call Locators is on site to help you dig safe, please allow the Locate Technician the time required to complete a thorough utility locate.***